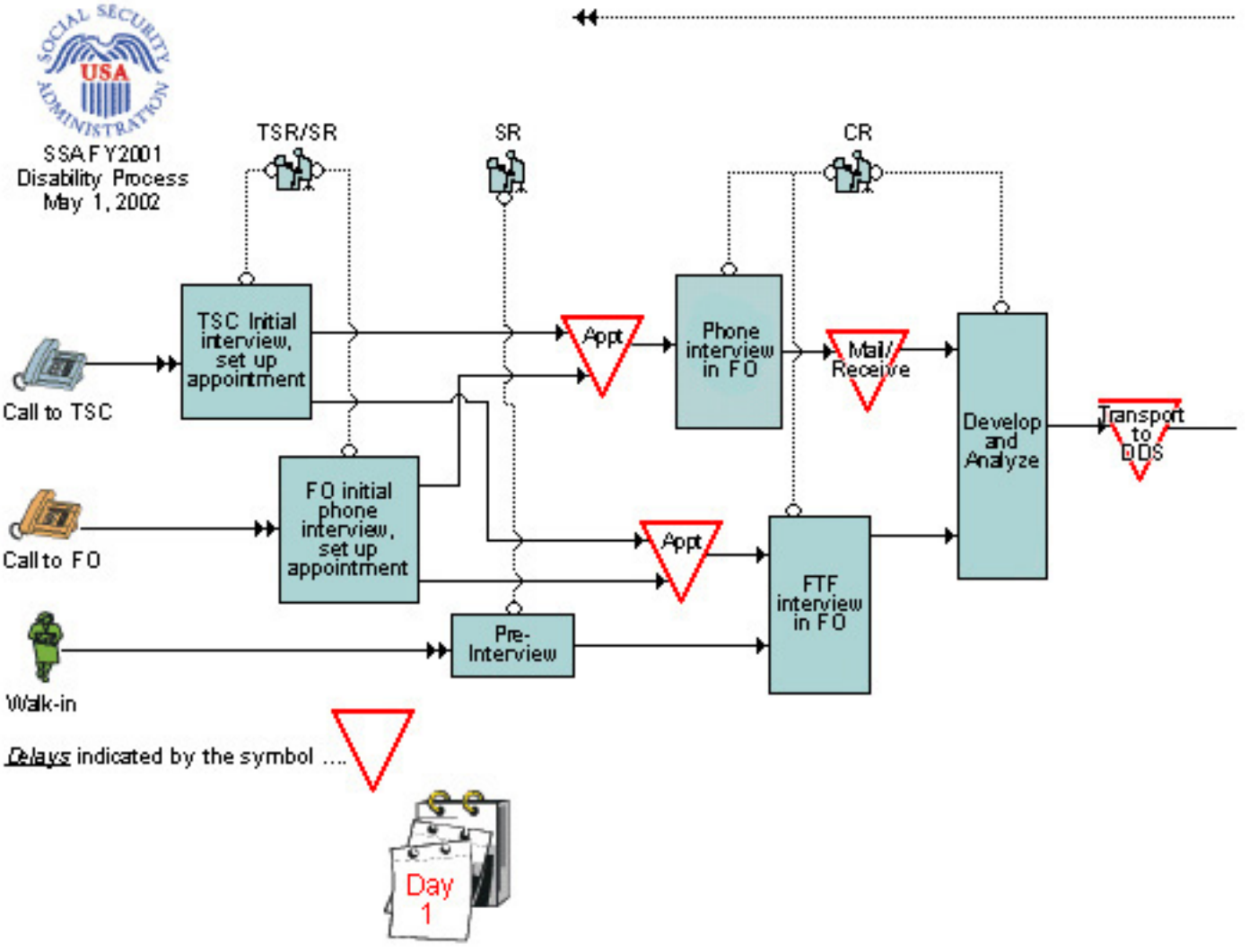
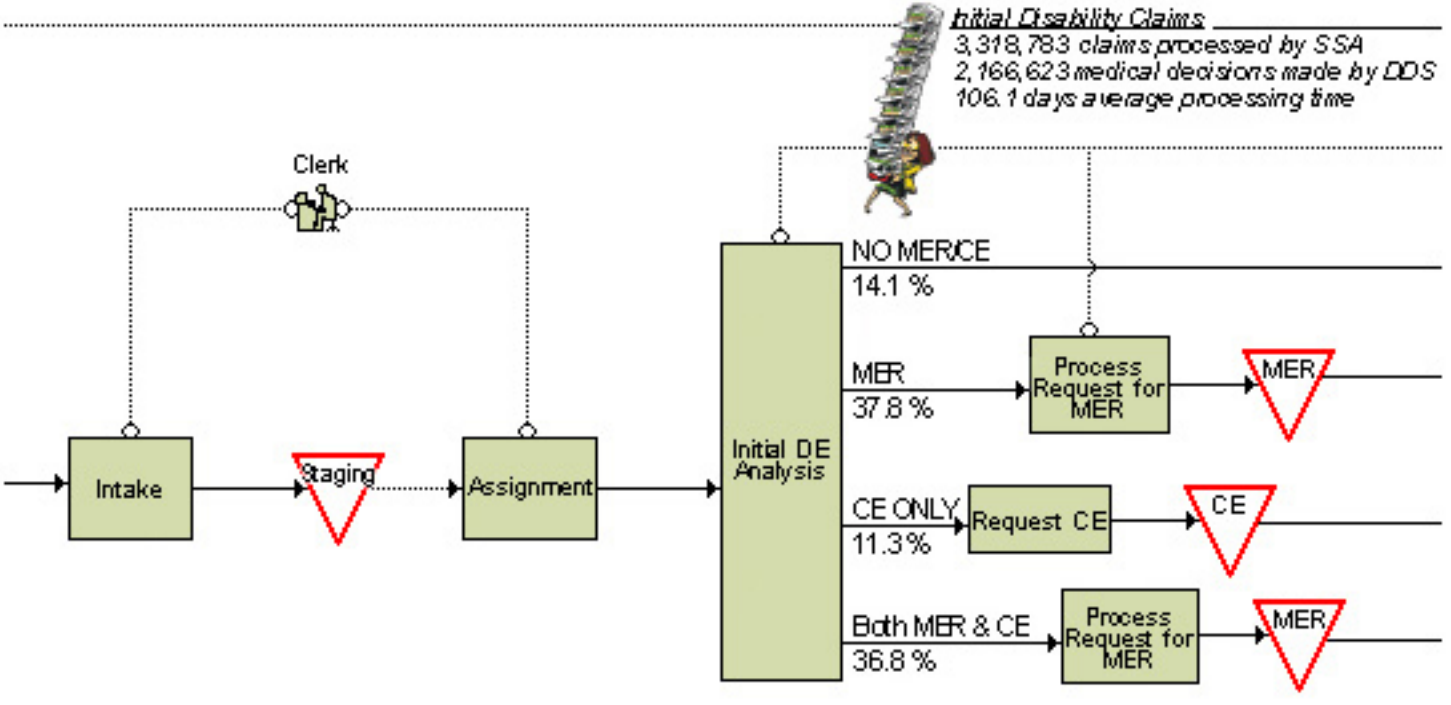
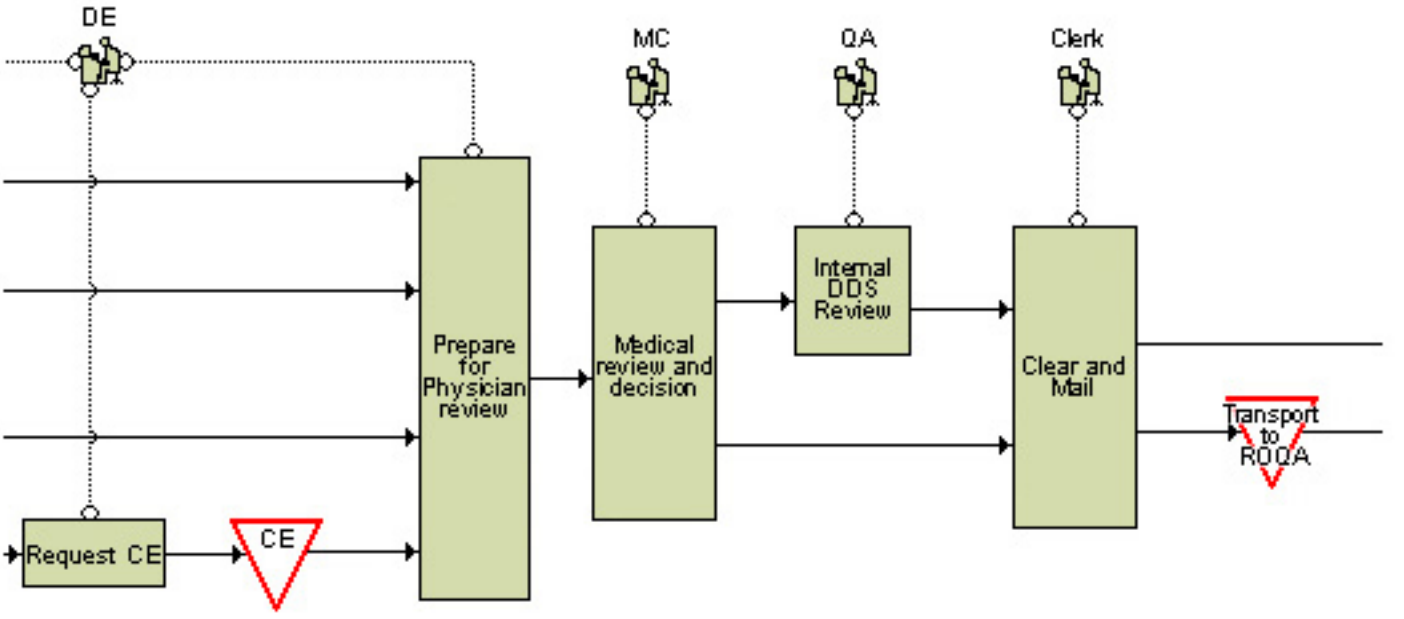
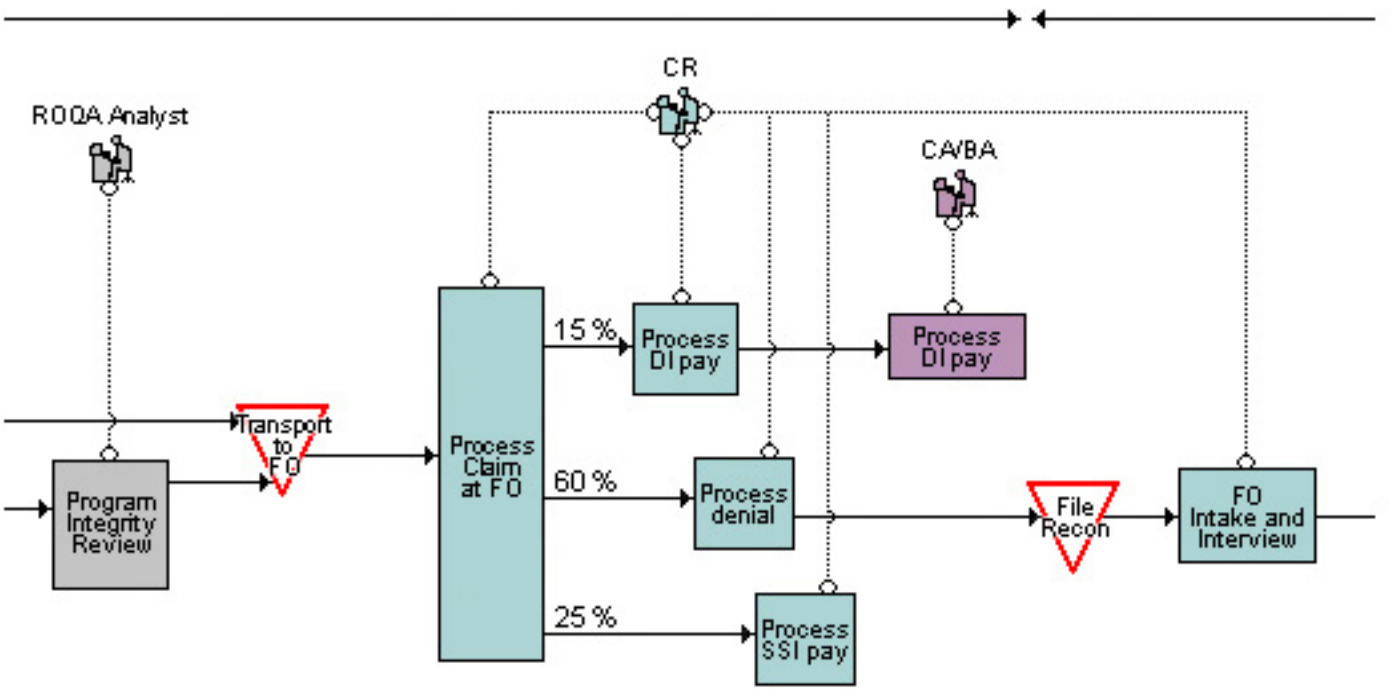
FLOW OF CASES THROUGH THE DISABILITY PROCESS



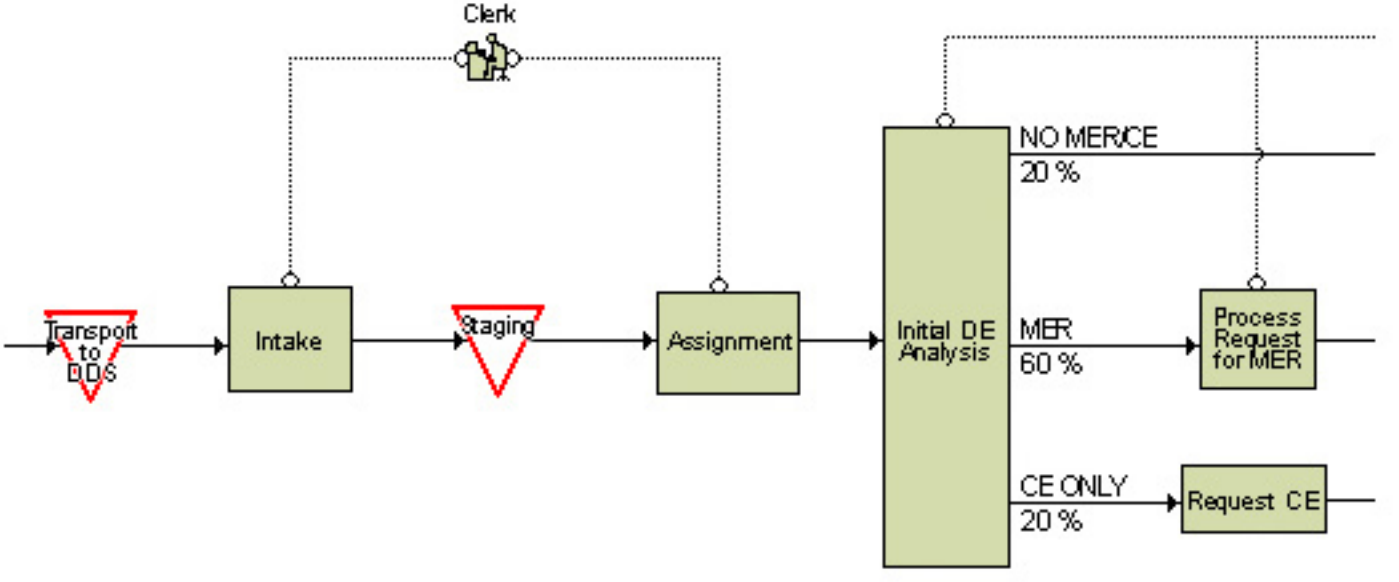
This chart is for illustration purposes only and is based on assumptions which may or may not be applicable in any given case. In addition, the chart does not reflect recent decisions made by the Commissioner to improve the SSA administrative process. Therefore, the chart should not be relied upon by a claimant to determine whether to pursue his or her own claim.


Initial Disability Claims
3,318,783 claims processed by SSA
2,166,623 medical decisions made by DDS
106.1 days average processing time
Clerk
Intake
Staging
Assignment
Initial DE Analysis
NO MER/CE
14.1 %
MER
37.8 %
Process Request for MER
MER
CE ONLY
11.3 %
Request CE
CE
Both MER & CE
36.8 %
Process Request for MER
MER

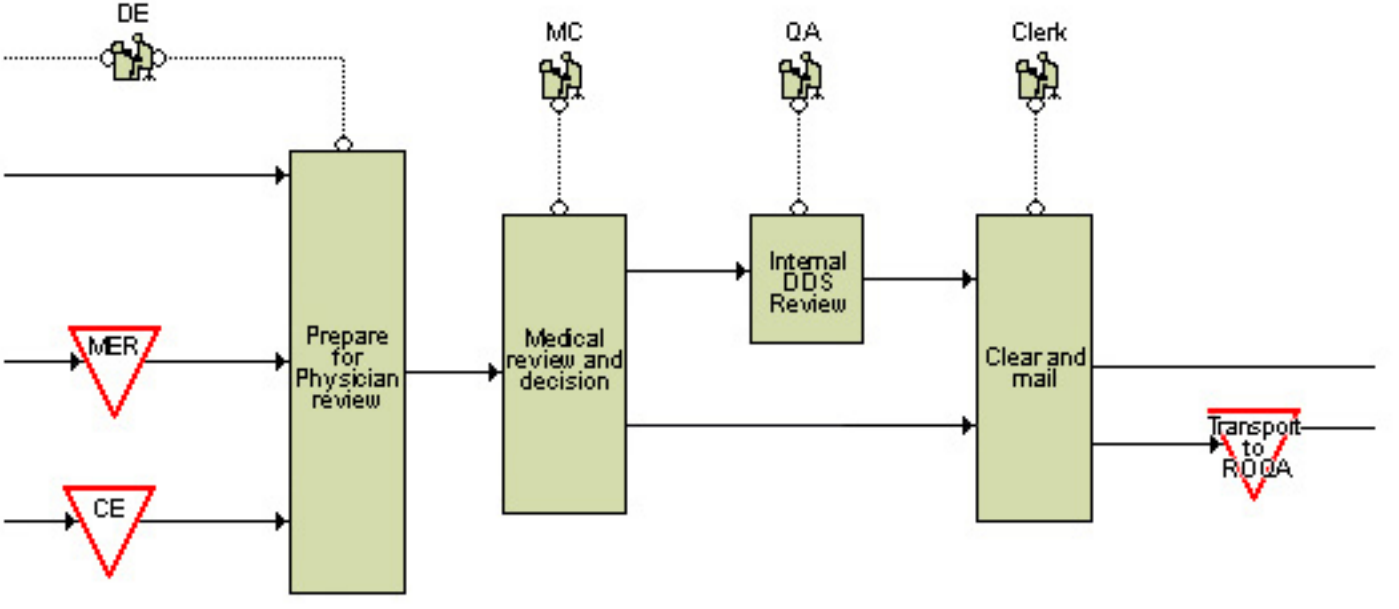

DE
MC
QA
Clerk
Prepare for Physician review
Medical review and decision
Internal DDS Review
Clear and Mail
Transport to ROQA
Request CE
CE

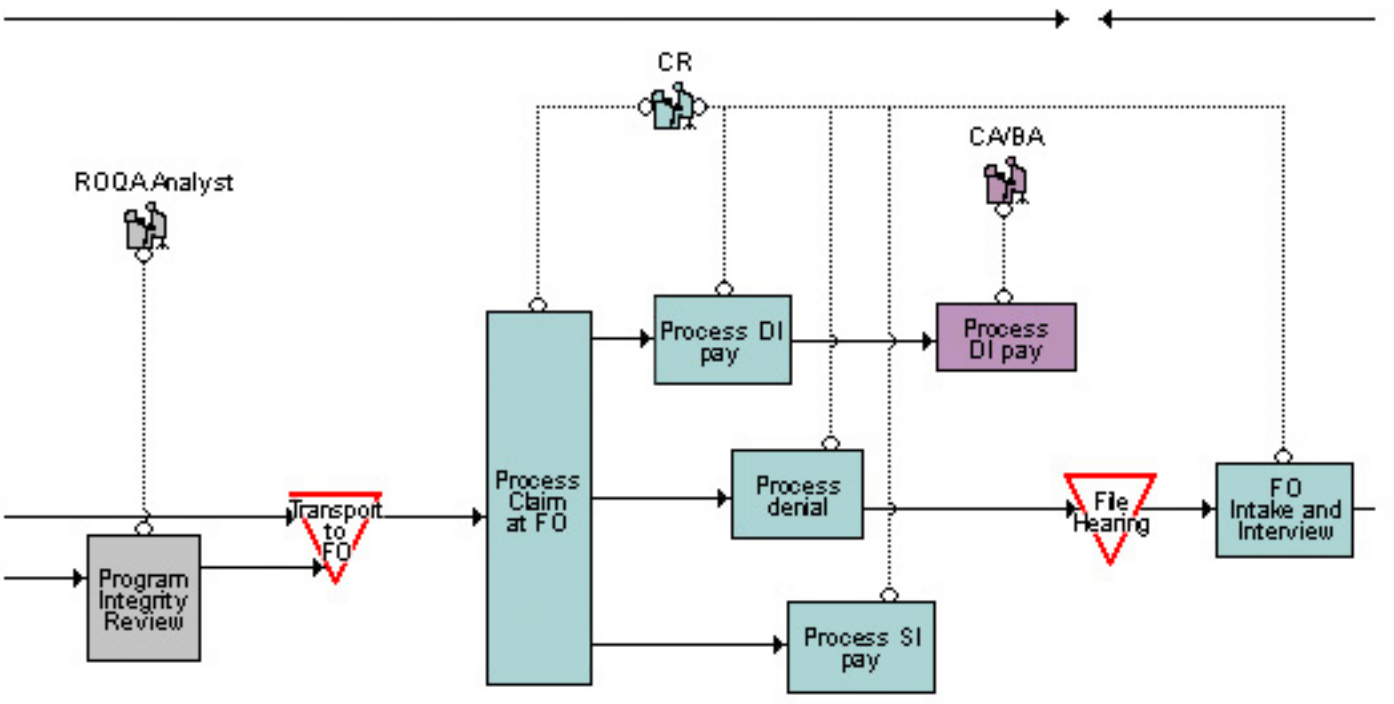

ROQA Analyst
CR
CA/BA
Program Integrity Review
Transport to FO
Process Claim at FO
15 %
60 %
25 %
Process DI pay
Process DI pay
Process denial
Process SSI pay
File Recon
FO Intake and Interview

Day
125

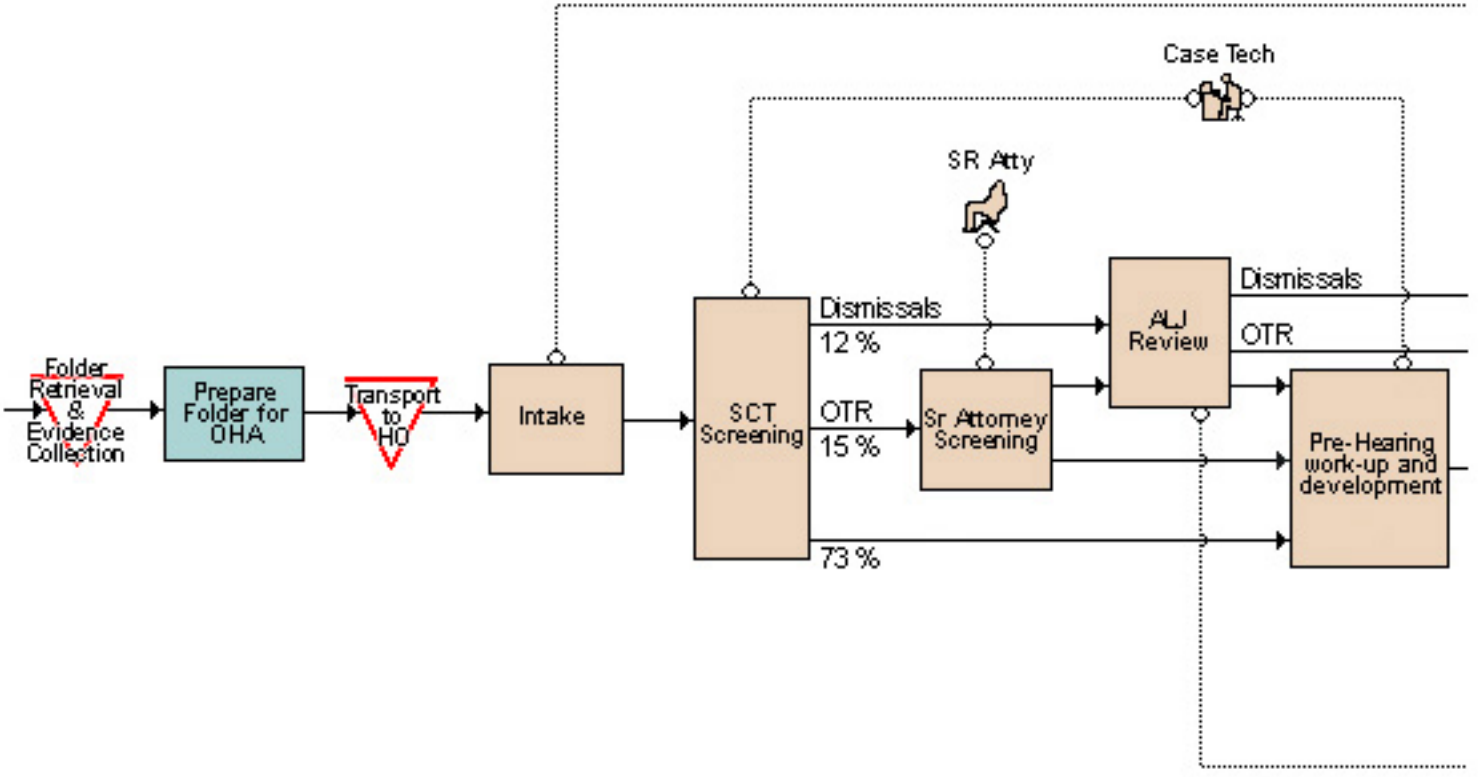

Clerk
Transport to DDS
Intake
Staging
Assignment
Initial DE Analysis
NO MER/CE
20 %
MER
60 %
Process Request for MER
CE ONLY
20 %
Request CE

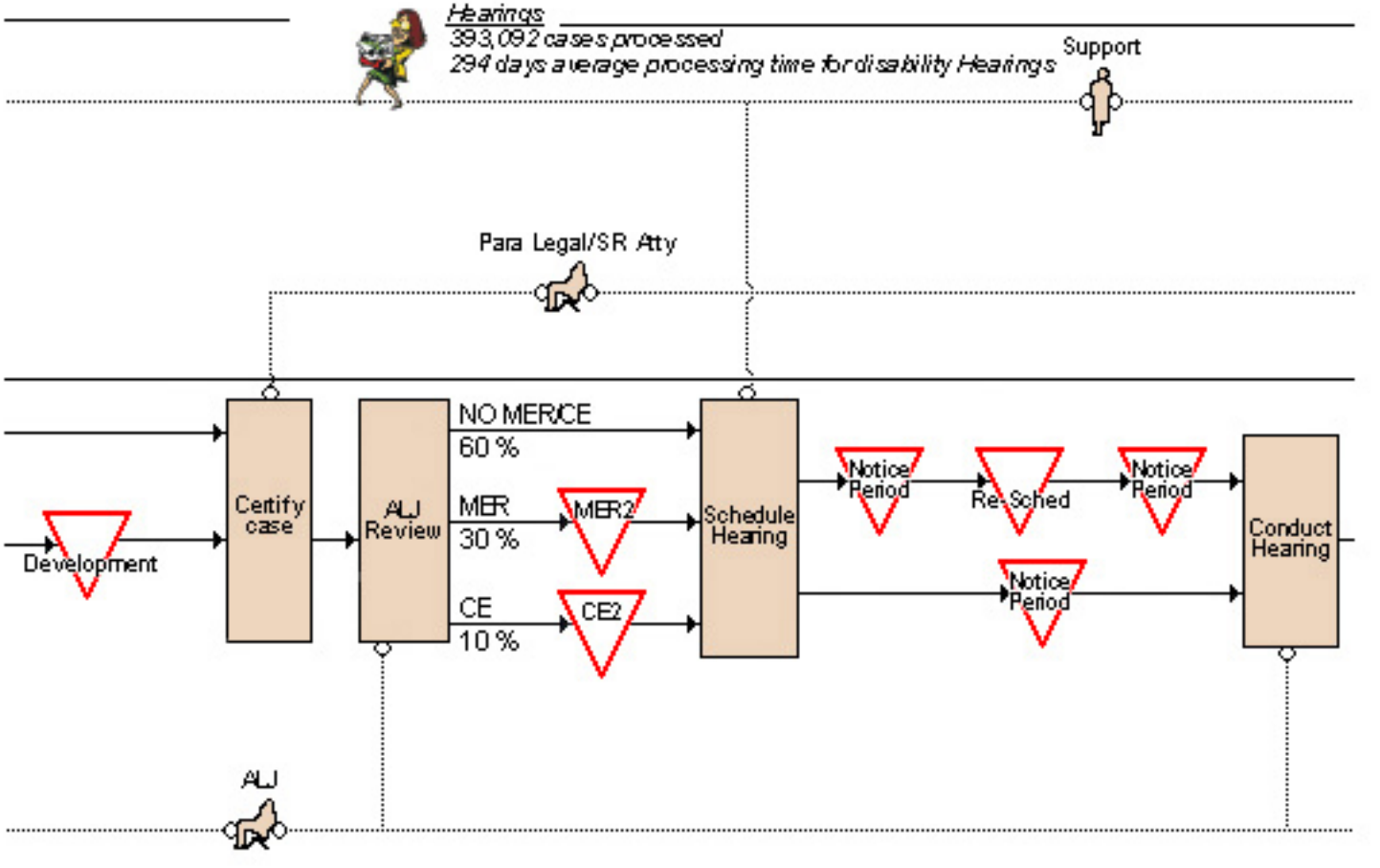
Reconsiderations
722,557 cases processed by SSA
538,702 medical decisions made by DDS
94.6 days average processing time (does not include T16 processing time)

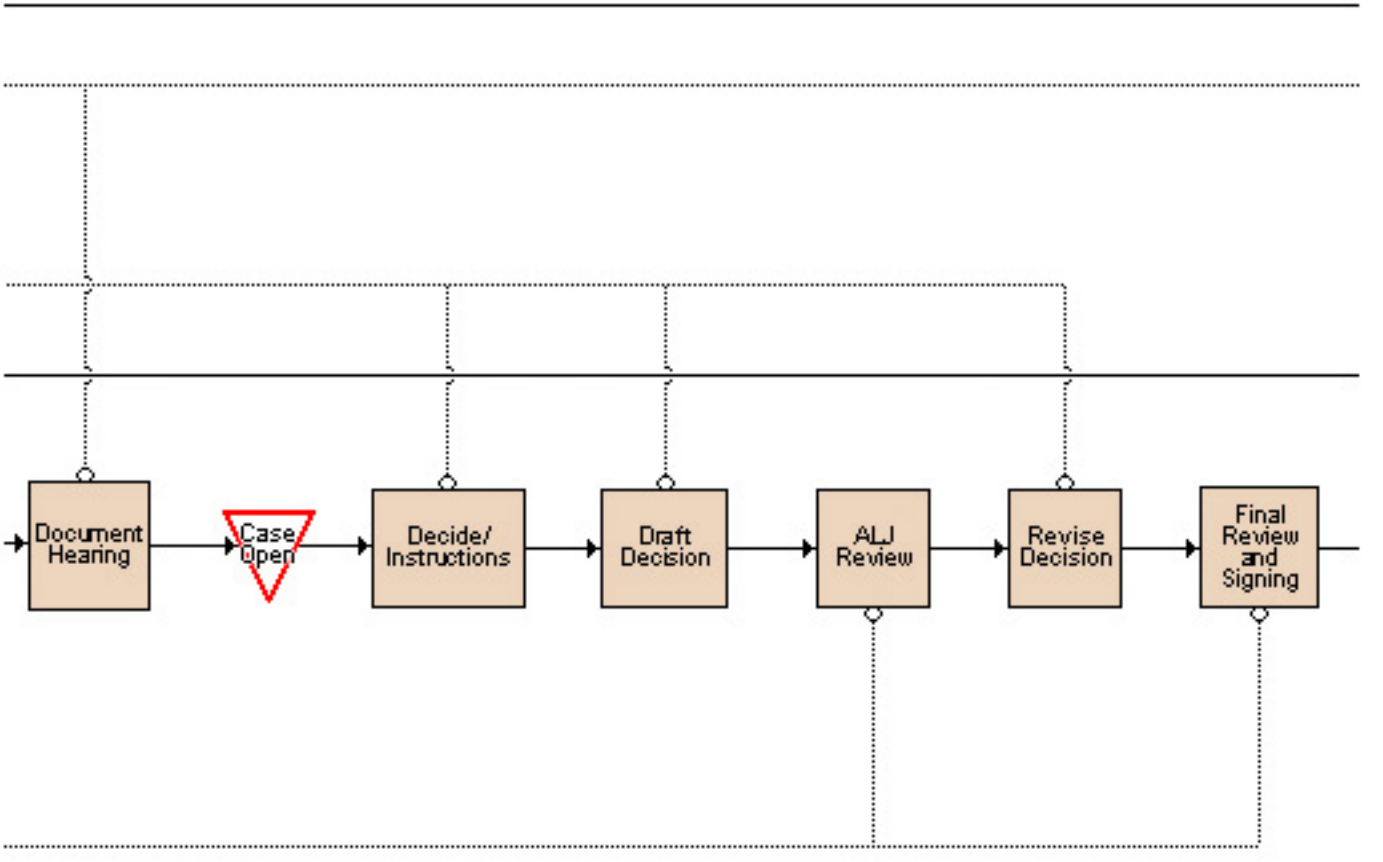


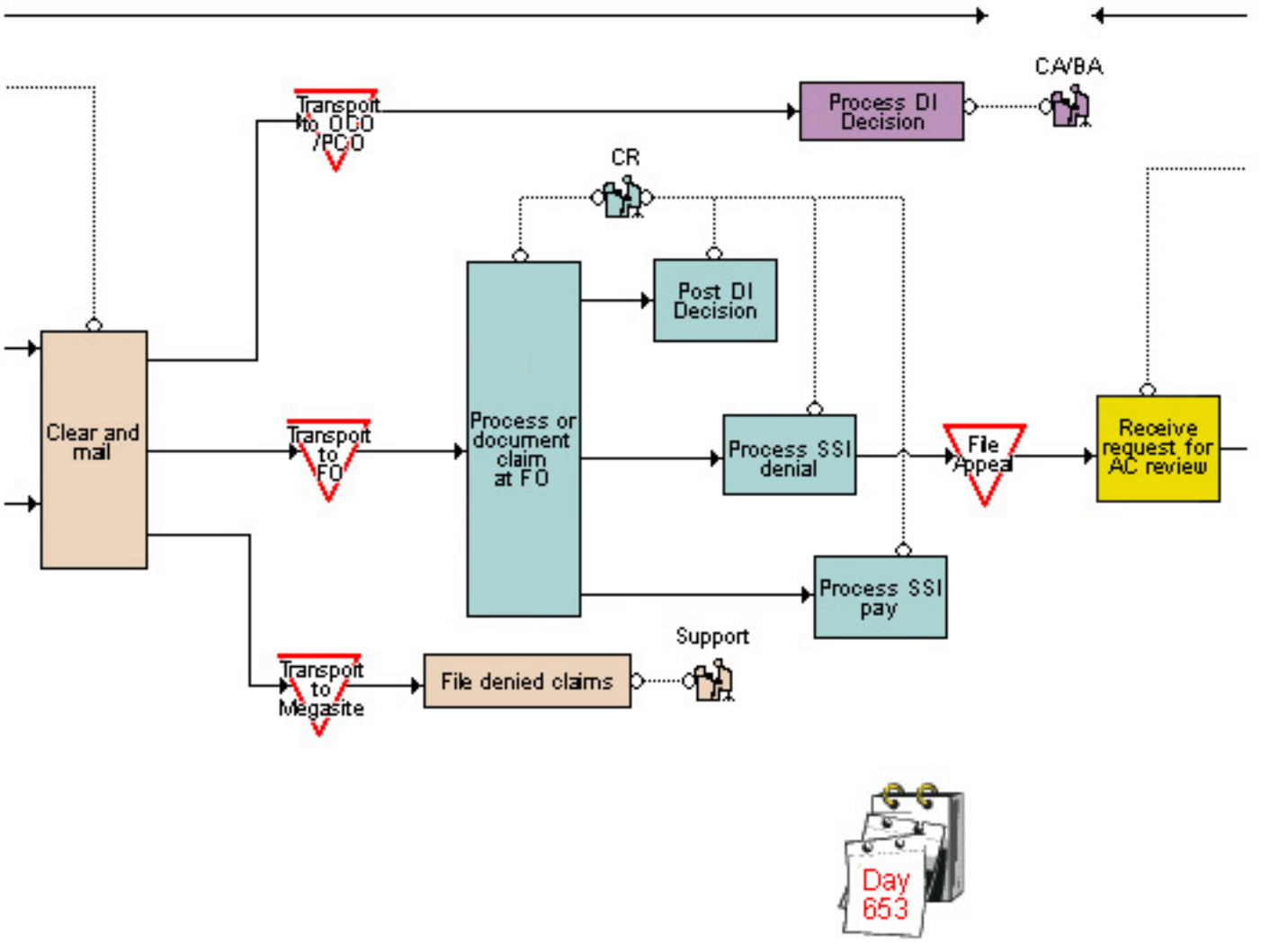

CR
CA/BA
ROQA Analyst
Process DI pay
Process DI pay
Process Claim at FO
Transport to FO
Process denial
File Hearing
FO Intake and Interview
Program Integrity Review
Process SI pay

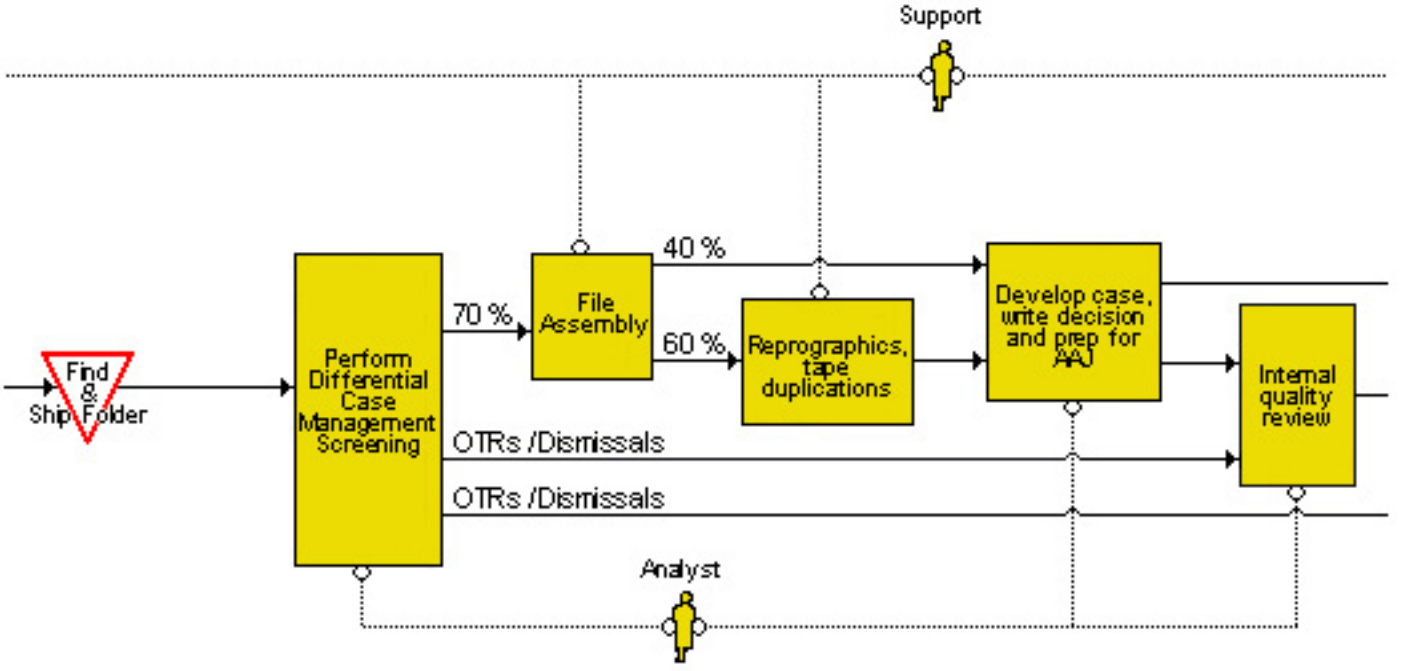
Day
291

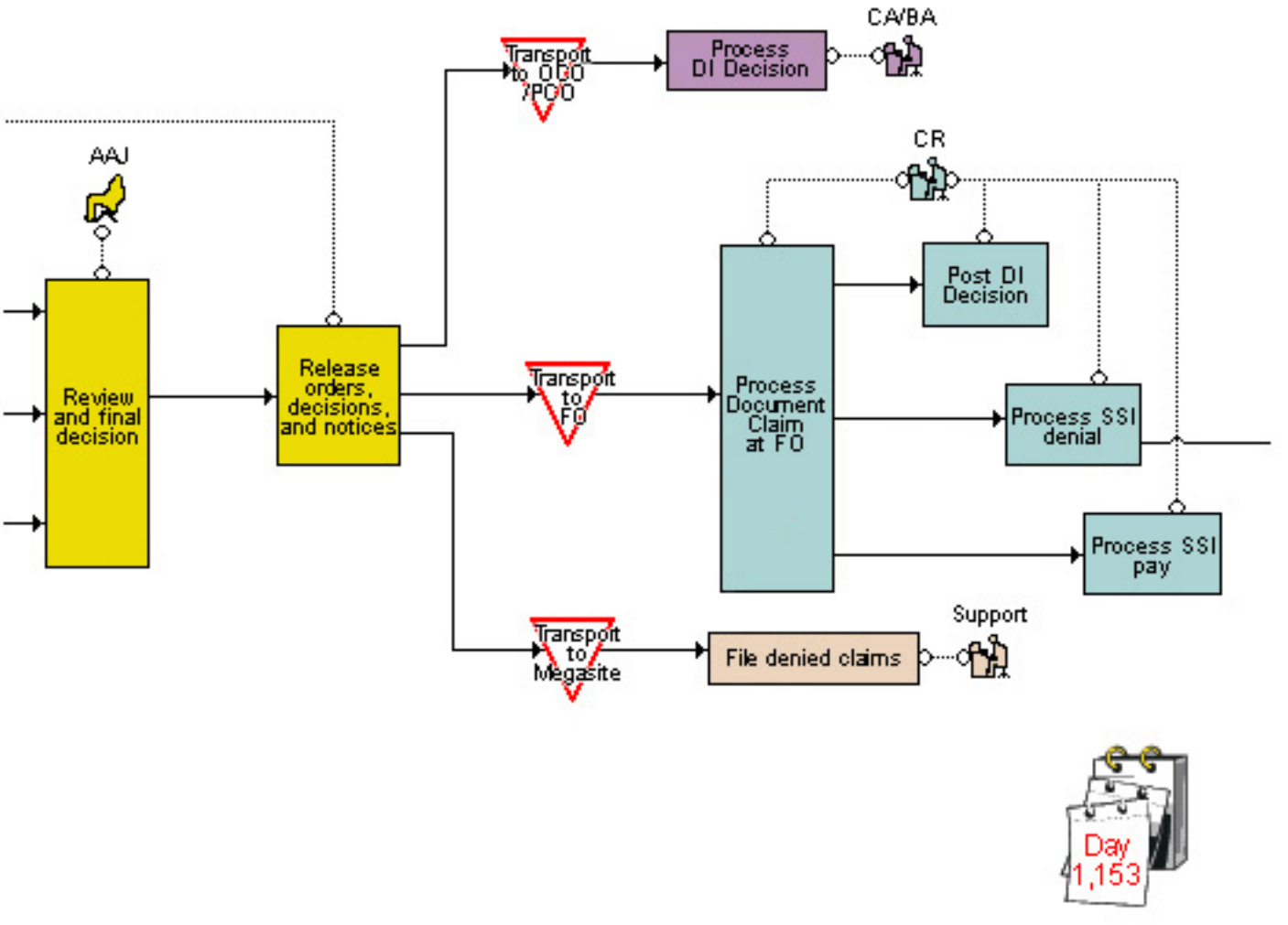

Case Tech
SR Atty
Folder Retrieval & Evidence Collection
Prepare Folder for OHA
Transport to HO
Intake
SCT Screening
Dismissals
12 %
OTR
15 %
73 %
Sr Attorney Screening
ALJ Review
Dismissals
OTR
Pre-Hearing work-up and development

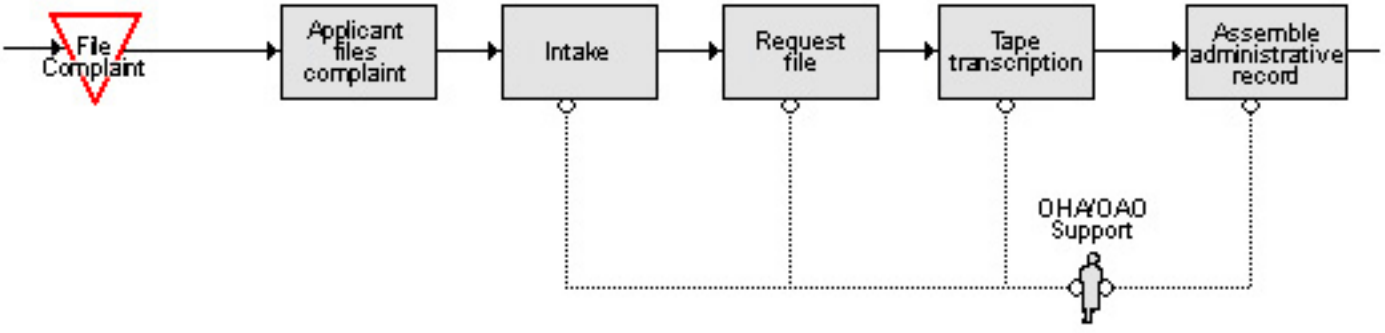

Hearings
393,092 cases processed
294 days average processing time for disability Hearings
Support
Para Legal/SR Atty
Development
Certify case
ALJ Review
NO MER/CE
60 %
MER
30 %
CE
10 %
MER2
CE2
Schedule Hearing
Notice Period
Re-Sched
Notice Period
Notice Period
Conduct Hearing
ALJ

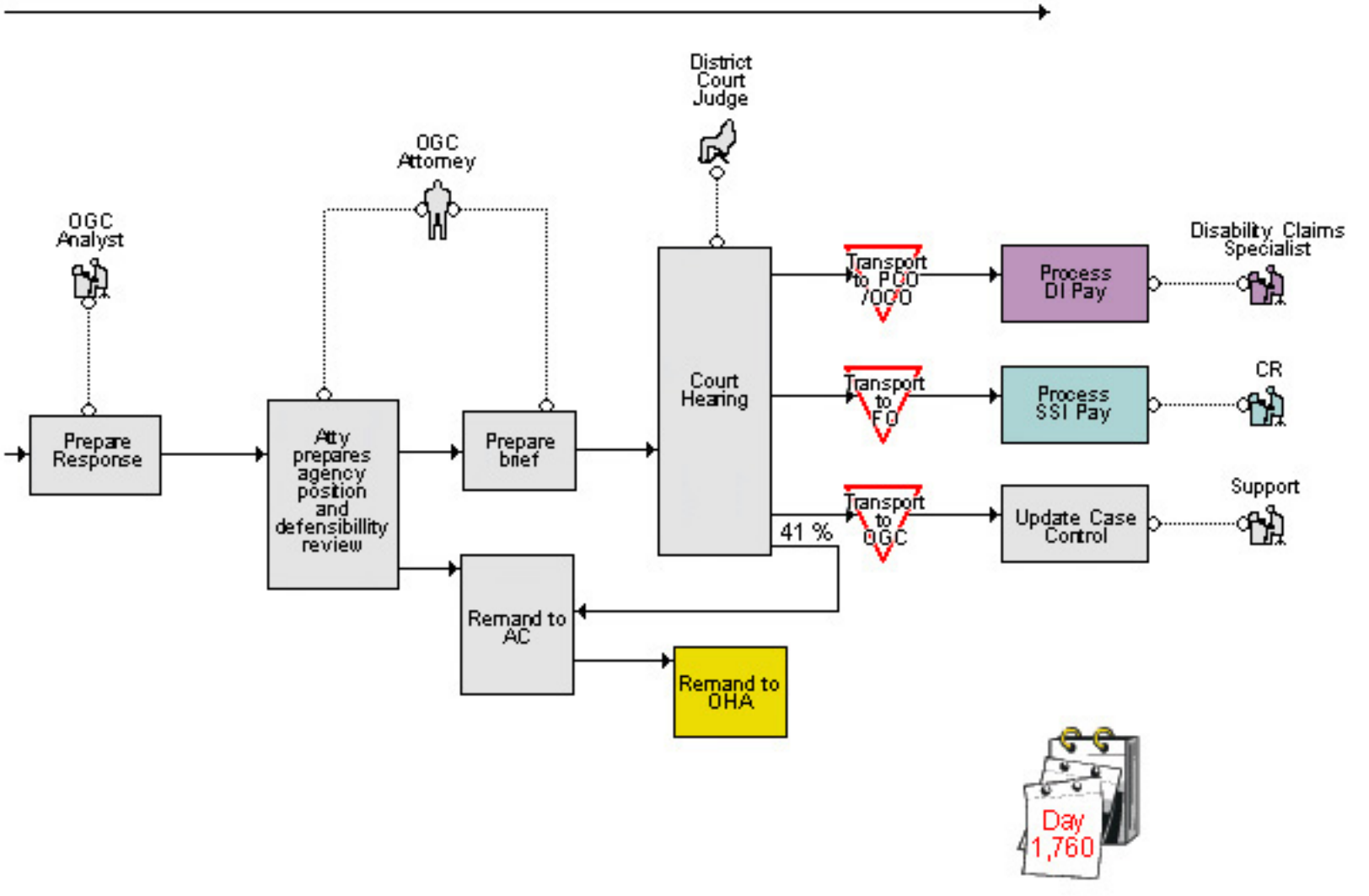

Document Hearing
Case Open
Decide/ Instructions
Draft Decision
ALJ Review
Revise Decision
Final Review and Signing


CA/BA
Transport to OCO /PCO
Process DI Decision
CR
Post DI Decision
Clear and mail
Transport to FO
Process or document claim at FO
Process SSI denial
File Appeal
Receive request for AC review
Process SSI pay
Support
Transport to Megasite
File denied claims
Day 653


Support
Find & Ship Folder
Perform Differential Case Management Screening
70 %
File Assembly
40 %
60 %
Reprographics, tape duplications
Develop case, write decision and prep for AAJ
Internal quality review
OTRs /Dismissals
OTRs /Dismissals
Analyst


CA/BA
Transport to OCO /PCO
Process DI Decision
AAJ
CR
Review and final decision
Release orders, decisions, and notices
Transport to FO
Process Document Claim at FO
Post DI Decision
Process SSI denial
Process SSI pay
Transport to Megasite
File denied claims
Support
Day 1,153


File Complaint
Applicant files complaint
Intake
Request file
Tape transcription
Assemble administrative record
OHA/OAO Support


District Court Judge
OGC Attorney
OGC Analyst
Disability Claims Specialist
CR
Support
Prepare Response
Atty prepares agency position and defensibility review
Prepare brief
Court Hearing
Transport to POO /OOO
Transport to FO
Transport to OGC
Process DI Pay
Process SSI Pay
Update Case Control
41 %
Remand to AC
Remand to OHA
Day 1,760